

# LEARNING FROM A CRISIS SELF-REFLECTION RESOURCE

## What Have You Learned About Yourself During the COVID19 Crisis?

- What strengths have emerged?
- How have you risen to the occasion?

## What Have You Learned About Your Team During the COVID19 Crisis?

- How were decisions made?
- How have relationships changed?
- How did you take care of one another?

## What Have You Learned About Your Organization During the COVID19 Crisis?

- Who has stepped up as a leader?
- What functional areas, or teams, have put their best foot forward?
- What can you learn from them?



## How Did You Eliminate Unimportant Work?

## How Did You Elevate Important Work?

## What Hidden Talents/Capabilities Did You Discover?

## What Likes/Dislikes Did You Discover?

## What Can You Do Moving Forward To...

- Create more Gold Star opportunities?
- Ensure Discipline tasks are completed?
- Provide the coaching, training, complimentary skills necessary to ensure Yellow Flag tasks are completed well?
- Reassign Red Flag tasks to make them a Gold Star, Discipline or Yellow Flag?